

Use-Case/Industry: Professional Services

SAP Solution:

Guided Selling and Subscription Management

Challenge:

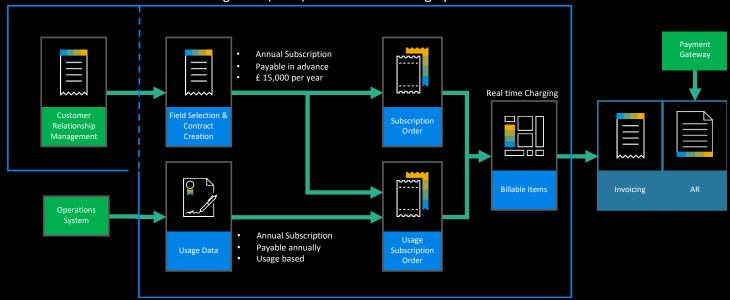
- 1. Need to create a new business model to monetise data
- 2. Currently no automated contracting (data verification) process in place.
- 3. Time Consuming billing & invoicing method followed.

How Acuiti Labs resolved the challenge:

- 1. Deployed SAP CPQ and Subscription Billing integrated with CRM (C4C).
- 2. SAP CPQ Solution automated contract creation process by taking inputs from backend CRM.
- 3. SAP Subscription Billing helped with multiple billing cycles of contract & creation of usage data.

Solution Architecture:

Integrated (CRM) Contract and Billing System



Benefits:

- 1. Add-on ability to give real-time discounts during contract creation.
- 2. Automated set of rules and criteria used by managers for passing contracts which accelerated approval time.
- 3. Helped in managing subscriptions and recurring billing.
- 4. Provided ability to generate & display of single converged invoices.